

## WiseStamp Compliances & Certifications Your privacy and data protection are our priority

Last updated: 01/01/2024

Your business and your trust are at the center of what we do. We've developed a product that provides a comprehensive infrastructure to keep all data secure: both your own and your team's.

To build a business you're proud of, you need a solid foundation. And after over 12 years in the digital industry, WiseStamp truly understands and ensures all its users are properly protected on all accounts.

**In-transit encryption -** We ensure the safety of your communication and interaction with your clients. Sessions between you and your portal are protected with in-transit encryption using 2,048-bit or better keys, and TLS 1.3.

**Web Application and network firewalls -** We monitor and prevent potential cyber-attacks with several tools, including network-level firewalling. In addition, the WiseStamp platform contains spam detection mechanisms.

**Software development lifecycle (SDLC) security -** We implement advanced review and deployment processes to ensure consistent quality in our software development practices, and prevent any security loopholes as we continuously improve and introduce new features.

**Physical security -** Our software operates with certified protection mechanisms and is hosted with cloud infrastructure providers: Amazon Web Services, Azure and Google Cloud Platform with SOC 2 Type II and ISO 27001 certifications, among others. The certified protections include dedicated security staff, strictly managed physical access control, and video surveillance.

**Audits and Penetration Testing -** We routinely test WiseStamp products and infrastructure by running periodical penetration testing conducted by industry experts, which ensure the physical and digital security of our solution, and yours.



## Data security and privacy

When it comes to the privacy of your most sensitive information, we follow all the compliance and have all possible regulations in place to safeguard them.

**GDPR -** Data processed with WiseStamp is processed in compliance with the General Data Protection Regulation (GDPR). See our <u>Data Processing Agreement</u>

**CCPA** - WiseStamp offers full transparency into privacy rights to consumers residing in the State of California in relation to their personal information. We align our practices with the <u>California Consumer Privacy Act of 2018 (CCPA)</u>.

**Google integration -** WiseStamp usage of Google APIs adhere to Google API Services User Data Policy, including the Limited Use requirements. For more information visit <u>Google API Disclosure.</u>

**Data Storage outside of the EU -** WiseStamp stores data with cloud infrastructure providers: Amazon Web Services and Google Cloud Platform which is GDPR ready and follows the new SCCs as further provided in our DPA.

**UK Data protection -** Data processed with WiseStamp is processed in compliance with GDPR. These requirements also apply to anyone processing data of individuals in the UK.

**Our Data Protection Team -** WiseStamp's team is responsible for monitoring and advising our ongoing privacy compliance. They serve as a point of contact on privacy matters for data issues and supervisory authorities. Our Data Protection Team may be reached at: privacy@wisestamp.com. Our EU-GDPR representative may be reached at art-27-rep-wisestamp@rickert.law.

**Our Privacy Policy** - We use personal data and non personal data in accordance with our privacy policy which you may find <u>here</u>.

**Our Data Processing Agreement (DPA)-** WiseStamp provides a Data Processing Agreement/addendum (DPA) which you may find <u>here</u>. If you require a signed copy of the DPA, please download, sign, and send us the signed copy to privacy@wisestamp.com, and we'll provide you with a countersigned copy.